

**Susana A. Alfonso, MD, MHCM**  
**Associate Professor, Emory University School of Medicine**  
**Medical Director, Emory PA Program**

Dr. Susana A. Alfonso is currently Medical Director for the PA Program at Emory and an Associate Professor in the Department of Family and Preventive Medicine. She received her undergraduate degree in biology at Emory University before earning her medical degree from the Medical College of Georgia. She completed residency training at Emory and in 2009 received a master's degree in Healthcare Management from the Harvard School of Public Health. She is an elected member of the Alpha Omega Alpha honor medical society.

Dr. Alfonso is board certified in Family Medicine and was recently named a 'Top Doc' by Atlanta magazine for the 7<sup>th</sup> year in a row. She has been a member of The Emory Clinic since 2001 and in addition to a busy clinical practice has held several leadership responsibilities including Director of Clinical and Academic Integration for the Department and Medical Director for the Family Medicine Residency Clinic. This practice houses the Family Medicine Residency training program which sees over 20,000 visits per year, trains 30 residents, and is a recognized NCQA level 3 Patient Centered Medical Home. Additionally, she was the lead physician and medical director for Emory Clinic at Delta, a partnership between Emory Healthcare and Delta Airlines as well as working two years in Emory's unique Patient Centered Primary Care for Emory employees. She is passionate about and committed to quality improvement and redesign of primary care delivery. She possesses more than 25 years of clinical experience in full-spectrum ambulatory care and has been involved in direct patient care, development and growth of primary care practices, and leadership in assessment and transformation of primary care delivery. She has served on the Emory Healthcare Network Board of Managers where she held the office of Treasurer. Outside of Emory she has served as a Quality Mentor for the American Academy of Family Physicians (AAFP) and lead faculty in GO!Diabetes a joint effort by the Georgia and Oklahoma chapters of the AAFP to improve diabetes care in residency programs and private practices around the country. She is the current President for the Georgia chapter of the American Academy of Family Physicians and was recently selected for and completed the Medical Association of Georgia's Physician Leadership Academy.

Dr. Alfonso's past experiences also include working as the Chief Medical Officer of Medicaid Management Services for Alliant Health Solutions, a quality improvement and utilization management company whose largest clients are Medicare and Medicaid. In this role, she provided clinical oversight and leadership for their Medicaid Management Services to include serving as the Senior Medical resource for the organization, supporting optimal systems and operational workflows as well as responsibility for the recruitment, leadership, and oversight of 200 peer consultant physicians and allied health professionals.

Dr. Alfonso is committed to volunteer work. Most notably, she leads an annual mission trip to the Dominican Republic where she works with orphans who have catastrophic brain injury. Additionally, she has been serving Farmworkers in South Georgia through an annual outreach for the last 23 years and volunteers in two clinics which serve underserved families in the Metro Atlanta area.

She was born in Ecuador, raised in Atlanta and lives in Sandy Springs with her husband. She has two adult sons who live in Atlanta and Miami. She loves to cook, exercise and travel.