



T²: How to use Transparent Communication and Technology to increase Adult Vaccinations

Alix Schnibben, PharmD, BCACP, CTTS
Director, Clinical Quality and Ambulatory
Pharmacy Services
Northeast Georgia Physicians Group

Objectives

Review Transparent Communication
initiatives to help increase adult vaccinations

Review Technology initiatives to help
increase adult vaccinations






Transparent Communication

Patient, Provider and Clinical Support
Staff

Patient Communication

- Televox
- MyChart
- Vaccine Information Sheets
- Social Media Outreach
- COVID-19 Vaccine Call Line
- Shared-Decision Making



Technology



Complete Claims and Payment Management Solution

The TransactRx Part D Vaccine Manager provides all the features necessary to manage the reimbursements for Medicare Part D covered vaccines.

- Check patient eligibility and determine the appropriate Part D Plan to bill
- The system displays the amount of co-payment the patient needs to make
- With one click the claim is submitted in real time to the Part D Plan
- Acceptance of the claim and amount to paid to provider is displayed in real time
- Check on the status of payments for outstanding claims
- Payments are made to providers twice a month via check or ACH
- Complete reporting is available to track and manage claims and payments

Transact Rx

- A web-based system used to help overcome the challenges with billing and reimbursement of vaccines covered by Medicare Part D
- All ACIP approved vaccines



T²: How to use Transparent Communication and Technology to increase Adult Vaccinations

Alix Schnibben, PharmD, BCACP, CTTS
Director, Clinical Quality and Ambulatory
Pharmacy Services
Northeast Georgia Physicians Group