

Amy Harris, M.S., M.P.A.

**Deputy Executive Director & Chief Implementation Officer
NYC Health + Hospitals/Elmhurst**

Amy Harris is the Chief Implementation Officer and Deputy Executive Director at New York City Health + Hospitals/Elmhurst, one of the largest and most diverse public hospitals in the United States. In this role, she leads the strategic direction and operational performance of the Ambulatory Care Department, overseeing approximately 700,000 patient visits annually.

As a senior executive, Ms. Harris is recognized for driving innovation, modernization, and performance improvement across complex healthcare systems. She has led high-impact initiatives that enhance patient experience, strengthen access to care, and advance quality outcomes in a rapidly evolving healthcare landscape.

Ms. Harris began her career as an Audiologist before transitioning into healthcare administration, where she has built a distinguished track record in operations management, regulatory compliance, emergency preparedness, and strategic planning. She holds a Master of Science degree in Audiology from The University of Rhode Island and a Master of Public Administration from New York University's Robert F. Wagner Graduate School of Public Service. She is also a recipient of the New York City Mayoral Graduate Scholarship and completed a competitive fellowship with America's Essential Hospitals in Washington, D.C.

A passionate advocate for health equity, Ms. Harris has dedicated her career to expanding access to high-quality care for underserved populations. Her leadership reflects a deep commitment to the mission of NYC Health + Hospitals – to provide equitable, patient-centered care to all, regardless of ability to pay.

In addition to her executive responsibilities, she currently serves on the Zeta Tau Advisory Board for the Alpha Chi Omega sorority at Villanova University, where she mentors and coaches young women in their professional and personal development.

Outside of her professional work, she enjoys podcasts, traveling to the Caribbean, and spending time with family and friends.