

Intermountain by the Numbers'







33 Hospitals Including 1 Virtual Hospital







4,800 Licensed Beds







Numbers reflect through year end, December 31, 2023
 Intermountain also provides air medical transport services in other states through Classic Air Medical

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Our Mission

Helping People Live the Healthiest Lives Possible®

Our Values



We do

the right

thing

Intermountain Health

We are

partners





Our Vision

Be a model health system by providing extraordinary care and superior service at an affordable cost

Our Brand Promise Health for you, with you

Our Caregiver Promise
Together, for the

healthiest lives

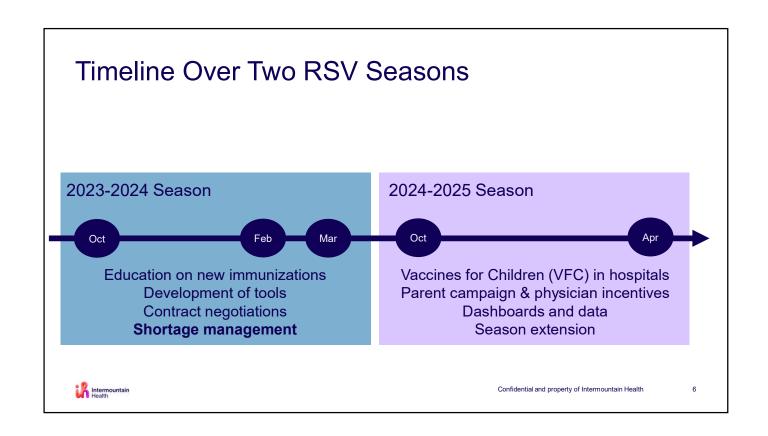
Mission for our Catholic entities:

"We reveal and foster God's healing love by improving the health of the people and communities we serve, especially those who are

Bridge statement for Catholic mission and values:

Our Catholic health Ministry and Mission are entrusted to us to honor the sacred dignity of human life and the inherent worth of every person and are aligned with our common values





Initial Plan in October 2023

Hospitals

- Infants who previously qualified for palivizumab (Synagis), or
- Any newborn infants discharged or transferred from a level 2, 3 or 4 neonatal intensive care unit (NICU) or other intensive care unit (e.g., PICU, CCU)

Clinics

- Wait for VFC supply to implement, monitor RSV rates
- Planned for all eligible patients
 - <8 months old and first RSV season
 - Newborns who did not receive nirsevimab in the inpatient setting
 - High risk children aged 8 19 months entering their second RSV season



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Implementation Tool: Operational Checklist

Multidisciplinary Calls with Numerous Stakeholders

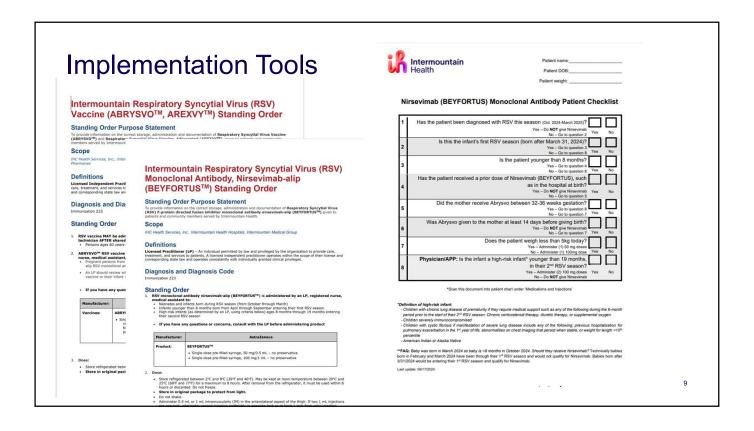
- Availability from distributor (*Purchasing*)
- Ordering Nirsevimab,
 Abrysvo (EHR analysts)
 RSV rate monitoring
- Palivizumab recommendations (Specialty)
- Formulary restrictions (P&T Committee)

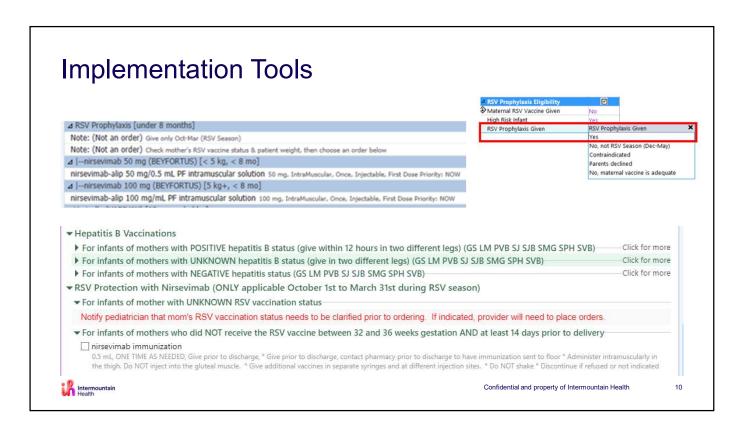
- Referral to Health Departments (State Health Departments)
- RSV rate monitoring (Pediatric ID)
- Abrysvo Guidance/Ed (OBGYN)
- Nirsevimab Guidance/Ed (Neonatology, Pediatrics)

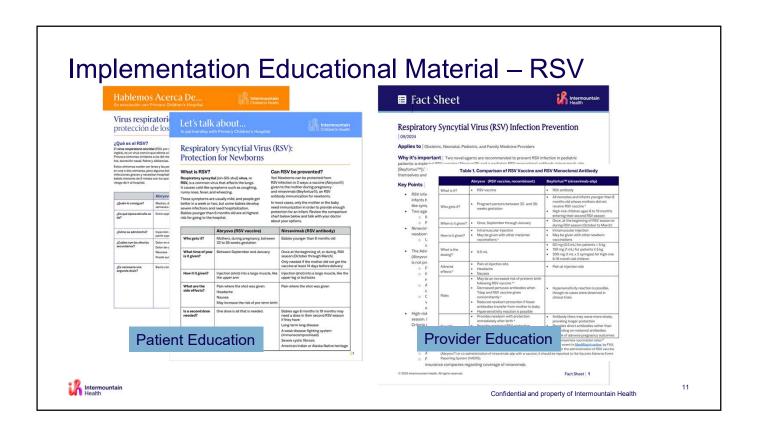
- Finance (Contracting, Billing, Reimbursement, Budgeting)
- VFC (Clinic Managers, Pharmacy Directors)
- State Immunization Reporting (analyst)
- Policy/Procedure (Operations Managers)

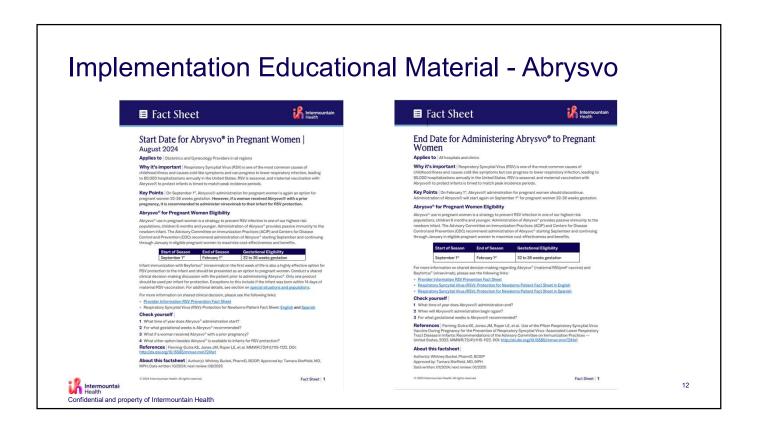
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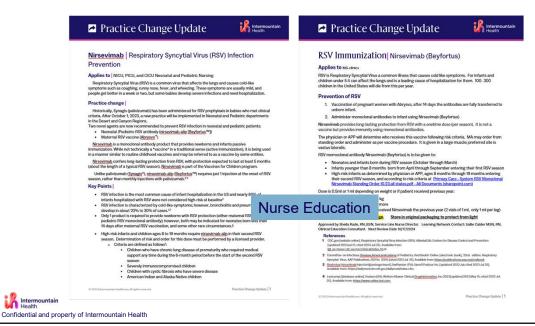












Implementation Challenges

Barriers

VFC delays: access, new VFC applications

Financial implications: inpatient, outpatient, health departments

Change in approach compared with palivizumab (criteria, timing, cost-savings approaches)

Nirsevimab shortage

Concerns about Abrysvo and miscarriages, narrow gestational window, 4th vaccine

History taking regarding Abrysvo in pregnancy

Communication at transitions of care regarding receipt of nirsevimab



Facilitators

Strong relationships with the state health department, ability to share VFC supply across clinics

Select Health as an internal insurance company, significant value-based care population

Electronic health record decision support within order sets

Town Halls, presentations, emails

Leveraged daily and weekly huddles of integrated clinical teams for real-time communication and reminders

General motivation and engagement to reduce RSV with previous high-rate seasons

Multidisciplinary engagement, including neonatal, pediatric, vaccine and pharmacy champions

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Vaccines for Children (VFC)

Task: Enroll hospitals in VFC

- · Hospitals were in general NOT enrolled in VFC
 - Kick off call regarding enrollment: September 2023
 - Update calls: October 2023
 - Barriers encountered: shortage PLUS insurance identification
 - All sites able to give VFC: January 2024
 - New Utah VFC Nirsevimab Go Live: October 2024

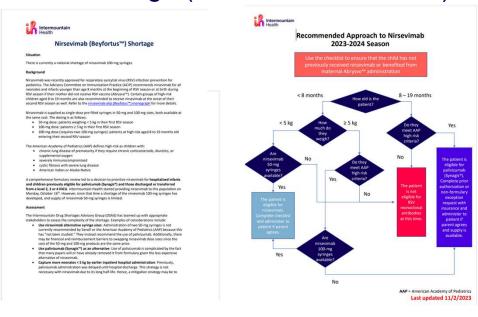


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Nirsevimab Shortage (Oct 2023 – Jan 2024)



Expansion to Inpatient Well Newborns (Feb 2024)

Why?

- Safety and efficacy
- Equitable access
- Payer contract negotiations (Inpatient DRGs)
- Other organizations are doing it (Kaiser, Health Partners, Columbia)
- The child first and always



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Outpatient Implementation

- Relied heavily on our regional clinic leaders
- Leverage nurse driven processes and operational checklists
- Engaged clinicians prepared their patients for nirsevimab at next visits
 - Created challenges during shortage (high call volumes, wait lists, news media requests, coordination with state on parent communication)
- Challenges with confirming mother's receipt of Abrysvo, largely assisted by realtime bidirectional interface between state registry and electronic health record



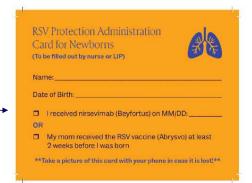
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Second Season Approach

Process Improvements

- · Consistency and alignment enterprise-wide
- · Communication to pediatricians -
 - Especially affiliated providers
- · Digital marketing campaign
- Value-based care incentive program
- Extending the season
- · Data tracking and reporting





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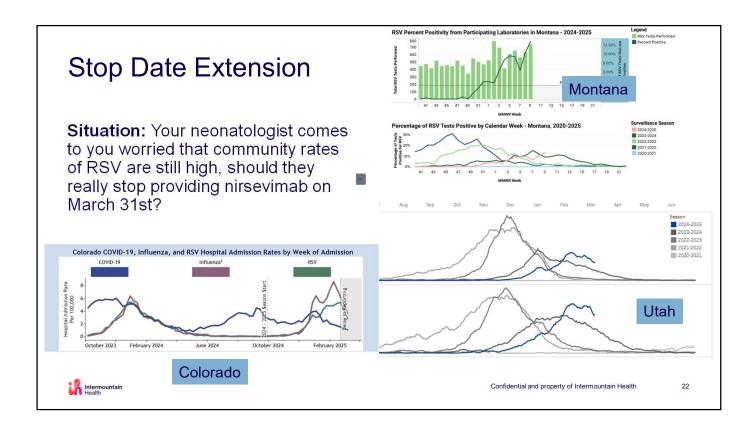
Value-Based Care Incentive Program

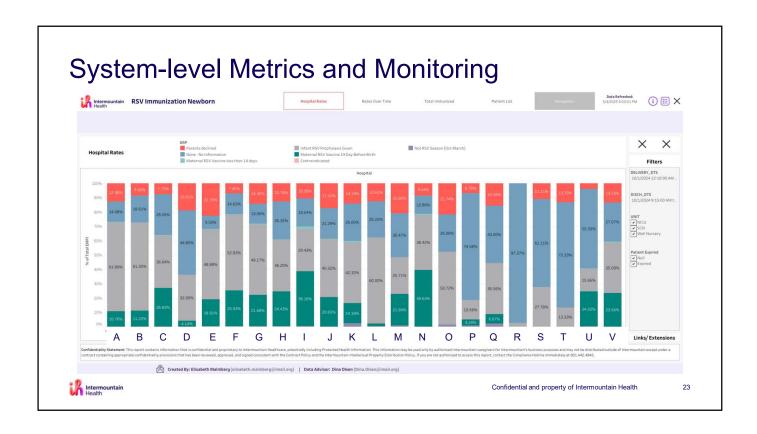
Proactive Care Payment Model (2024-2025 Season)

- Partnership between Intermountain Proactive Care Support Services, Pediatric Population Health Team, Children's Health, Community Partners and Insurance Companies (Select Health and Aetna)
- Aim: To assist pediatric and family medicine clinics with the financial burden of providing nirsevimab to their patients and incentivize adoption
- Estimated a net savings per child of \$185
- Implemented a financial incentive of \$80 per dose



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System-level Metrics and Monitoring

Value-Based Care Dashboard for Medical Group Clinics

Infant Birth Month	% Maternal Abrysvo	% Eligible Infant Beyfortus*	% Either Abrysvo or Befortus
Apr '24 – Sep '24	0.3%	54%	56%
Oct '24 – Mar '25	15%	49%	57%

^{*}In eligible patients whose mothers did not receive Abrysvo.



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Conclusions

It truly takes a village to protect our most vulnerable!

- Leadership approval prior to assurance of reimbursement was key to moving forward expeditiously and supported "it is the right thing to do"
- Integrated clinical teams and system leaders facilitate fast decision making
- Huddle systems facilitate rapid communication and reminders to clinicians
- Longstanding trusted relationships between public and private systems and between manufacturers, providers and payers
- Operations support is critical from electronic health records and state registries



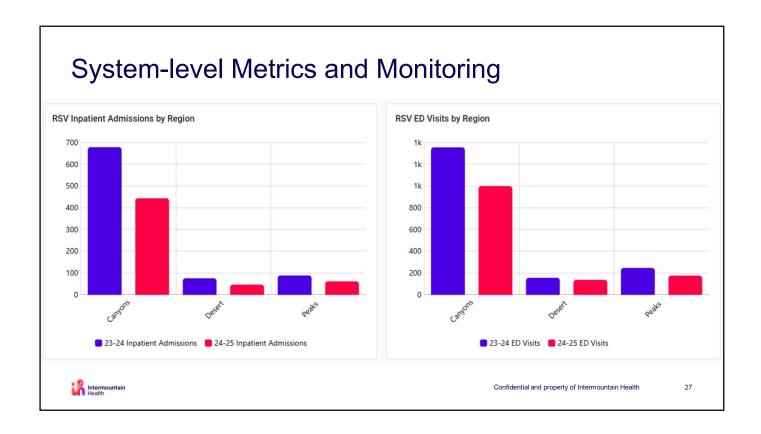
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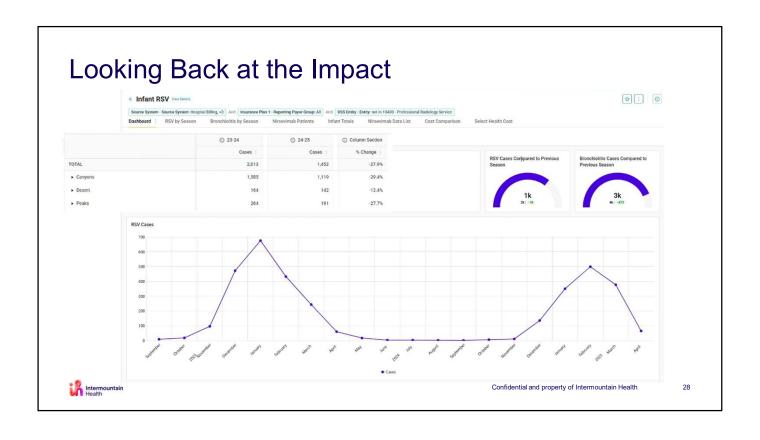
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Thank you.



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System-level Metrics and Monitoring (i) Nirsevimab (i) RSV Nirsevimab Patients Nirsevimab Patients with RSV ED Nirsevimab Patients with RSV : % of Nirsevimab Patients TOTAL 32 58 1.3% 5,037 1.5% Canyons 30 48 Desert 612 1 7 1.3% 0.4% Peaks 1,306 1 4 And in those admitted, a lower length of stay and direct variable costs in the 2024-2025 season compared to the 2023-2024 season. Intermountain Health Confidential and property of Intermountain Health

We have 33 Intermountain hospitals



Canyons Region

- · Alta View Hospital
- · American Fork Hospital
- Bear River Valley Hospital
- Cassia Regional Hospital
- Delta Community Hospital
- Filmore Community Hospital
- Heber Valley Hospital
- Intermountain Medical Center
- Lavton Hospital
- LDS Hospital
- Logan Regional Hospital
- McKay-Dee Hospital
- · Orem Community Hospital
- Park City Hospital



- Primary Children's Hospital, Salt Lake Campus
- Primary Children's Hospital, Larry H. and Gail Miller Family Campus in Lehi
- Riverton Hospital
- Sanpete Valley Hospital
- Sevier Valley Hospital
- Spanish Fork Hospital
- Utah Valley Hospital
- Virtual Hospital



Desert Region

- · Cedar City Hospital
- · Garfield Memorial Hospital
- St. George Regional Hospital



Peaks Region

- · Good Samaritan Hospital
- · Holy Rosary Hospital
- Lutheran Hospital
- Platte Valley Hospital
- · Saint Joseph Hospital
- · St. James Hospital
- St. Mary's Regional Hospital
- St. Vincent Regional Hospital

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We are Leaders in Clinical Excellence







10 5-Star Hospitals



Top Large Health Systems

10 Top 100 Hospitals

15 'A's

15 Of 20 eligible hospitals re ceived "A" safety grade from Leapfrog for Fall 2024

vizient

84th overall

percentile ranking

WORLD'S
BEST
HOSPITALS
2024
Newsweek

9 World's Best Hospitals NATIONAL KIDNEY REGISTRY® FACILITATING LIVING DONOR TRANSPLANTS

#1 Kidney Transplant Matching Program

18 Hospitals receiving top equity honors



One Intermountain

We provide a consistent, extraordinary experience no matter where, when or how someone interacts with us. No matter where we are located, we act as one coordinated team.



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