Consumer Access to Immunizations

National Adult and Influenza Immunization Summit
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Most consumers still do not have easy, electronic access to their immunization records, especially cross-jurisdictionally.
Consumer Access to Immunizations Use Cases

Parents of school-aged children need to access their children’s records to satisfy school and camp requirements

Adults need access to immunization records for university, travel, and some job requirements

Project Partners

- Project Sponsors
  - Centers for Medicare and Medicaid (CMS), Division of Quality and Health Outcomes
  - Office of the National Coordinator for Health IT (ONC)

- Project Partners
  - American Immunization Registry Association (AIRA)
  - Docket Health App
The project team engaged with Docket in 2019

- The Docket App expands consumer access to personal and family immunizations records
  - Integrates with immunization information systems (IISs) and accommodates jurisdiction-specific requirements
  - Creates an official PDF
- Docket improves immunization coverage through reminder notifications for needed shots
  - Automated email alerts for upcoming and overdue shots
  - Future referrals to nearby immunization services
- Live in Utah, Minnesota, and New Jersey
- Will be live by April 2022 in Idaho and Alaska
New Jersey PDFs

Before

After

Enhancements: Queueing Systems

• App doesn’t drop user queries
• System is stable at launch
• Overall better experience
Current Contract Period Goals

- Greater jurisdiction participation and expanded user adoption in jurisdictions that are live
  - Continued collaboration with school nurses and school departments and expand to universities
  - Reoccurring surveys conducted to continuously improve the user experience
  - Partner with additional consumer access vendors
- Identify a path forward for public health to improve consumer access to data
  - Gain a better understanding of technical and policy challenges and solutions
  - Create state resources based on lessons learned
- Focus on outcomes

Questions?

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