



# 2025 Immunization Excellence Awards

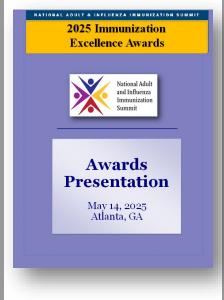
**Awards Ceremony** 





Honoring the Memory of Laura Scott





# Laura Scott 2024-25 Outstanding Influenza Season Activities Award

"Immunization Neighborhood"
Champion Award

# Thank You... Awards Selection Committee

- ◆ Shelle Allen (FFF)
- ◆ Carolyn Bridges (Immunize.org)
- ♦ Allison Hill (APhA)
- ◆ Robert Hopkins, Jr. (NFID)
- ♦ Jessica Richman (FFF)

- ◆ \*Mitchel Rothholz, (Three-C Consulting), chair
- ◆ Jennifer Tinney (Arizona Partnership for IZ)
- ◆ LJ Tan (Immunize.org)



\*=did not vote



# Summit Honorable Mention Award Winners

"Immunization Neighborhood" Champion Award

**UC San Diego Health** 

Laura Scott 2024-25 Outstanding Influenza Season Activities Award

Washington State Department of Health – Center for Health Promotion & Education (DOH)

# Summit Honorable Mention Award Winner

#### "Immunization Neighborhood" Champion Award

#### **UC San Diego Health**



Parag Agnihotri, MD Chief Medical Officer



Brandi Mabry, EdD Instructional Designer











# Summit Honorable Mention Award Winner

"Immunization Neighborhood" Champion Award

# UC San Diego Health





# "Laura Scott 2024-25 Outstanding Influenza Season Activities" Award Honoring the Memory of Laura Scott



"She made the world a better place for our children and all of us."

# Summit Honorable Mention Award Winner

## Laura Scott 2024-25 Outstanding Influenza Season Activities Award

Washington State Department of Health – Center for Health Promotion & Education (DOH)





**Barry Iverson** 

COVID-19 & Influenza Vaccine Health Promotion and Education Supervisor

Center for Health Promotion & Education



# Summit Honorable Mention Award Winner

## Laura Scott 2024-25 Outstanding Influenza Season Activities Award





#### **Summit National Award Winners**



#### Laura Scott 2024-25 Outstanding Influenza Season Activities Award

Finger Lakes Community Health (FLCH)

"Immunization Neighborhood" Champion Award

Missouri Pharmacy Association, CPESN Missouri and CPESN Health Equity

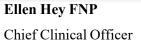


#### **Summit National Award Winner**

## Laura Scott 2024-25 Outstanding Influenza Season Activities Award

#### Finger Lakes Community Health (FLCH)









#### **Summit National Award Winner**

"Laura Scott

**2024-25 Outstanding Influenza Season Activities**<a href="#">Award</a>







## Vaccine Program

Presented by: Ellen Hey, FNP, Chief Clinical Officer

# Finger Lakes Community Health (FLCH)

- Rural Community and Migrant Health Center (FQHC) in Finger Lakes region of NY State
- Providing comprehensive medical, dental, behavioral health, nutrition, care management, and advocacy services
- 9 health centers in 8 NY State counties
- Community Dental Program (Schools, Head Starts, etc.)
- Mobile Medical Program for farmworkers (22 counties)
- Extensive Care Management services



#### Where are we?







#### Our "WHY" Statement:

"Coming together to empower a healthier community through innovative care."





#### Partner Collaboration

- Public Health
- Integrated substance use services
- Forward Leading Independent Provider Association (FLIPA)



#### Vaccine Programs

- Commercial
- Vaccines for children
- Vaccines for adults

#### Strategies for Success:

- Planning
- Partnership
- Outreach "boots on the ground"
- Full staff approach
- Communication! Communication! Communication!





#### Vaccine events:

Every Visit is a Vaccine Visit

**Mobile Events** 

**Drive Thru Events** 

**Family Events** 

Flu Rodeos



# Opportunities for Improvement

- Cycle of seasons
- Education (myths, untruths, beliefs)
- Consistent funding availability
- Administrative requirements







## Thank you!

#### Presented by: Ellen Hey, MS FNP-C

Chief Clinical Officer

Email: ellenh@flchealth.org

Web: www.LocalCommunityHealth.com

#### **Summit National Award Winner**

#### "Immunization Neighborhood" Champion Award

Missouri Pharmacy Association, CPESN Missouri and CPESN Health Equity



Annie Eisenbeis, PharmD, MBA – Director of Practice Development at the Missouri Pharmacy Association













#### **Summit National Award Winner**

#### "Immunization Neighborhood" Champion Award









# Pharmacy [Vaccine] Gap Closure Program

[Insert any preventive or primary care gap.]



#### Why Pharmacy?



Slide courtesy of CPESN USA. Reference available at www.cpesn.com



#### Training Pharmacy Techs as CHWs

 Tying the clinical aspect of care with the social and community aspect

Pharmacist: Patient

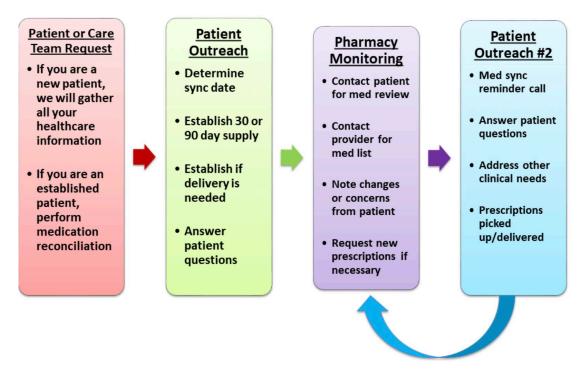
• Tech/CHW: Person

- Broad access for patients to reach a CHW/tech in a pharmacy
  - No appointment necessary
  - Already have substantial opportunity for touchpoints (at least monthly)
  - Home visit options with pharmacy delivery drivers



#### **In-Pharmacy Operations**

► Longitudinal Care Process (using Med Sync program as template)



https://www.advcr.com/services/pharmacy-services/medication-synchronization



#### The Service Outline:

- 1. Eligible patients are screened by the pharmacist for all vaccinations prior to monthly care call.
- 2. Patients are counseled initially on appropriate vaccinations by the pharmacist during their medication synchronization monthly care call or in-person during their monthly pick-up date. Initial standardized patient intake form competed including SDoH screening, allergy update, address, race, ethnicity, etc. data collected.
- 3. Pharmacy tech trained as Community Health Worker (CHW) in the pharmacy connects with patients through additional outreach who initially refuse the appropriate vaccine to address hesitancy or access issues (especially those related to SDoH) during medication synchronization monthly care calls. CHW will also refer to pharmacist for additional vaccine counseling, as needed.

#### Why it works:

- Current workflow model already exists, uses the entire team, and current pharmacy software supports
- Already have established relationship and rapport with patients
- Patients <u>answer the phone</u> when the pharmacy calls!
- Additional touchpoints: monthly call + pick-up/delivery of medications



#### **Expanding to Community Reach:**

- ► Community Care Clinics defined as outside of pharmacy business walls or normal operation hours
  - ► Expanded education/information and vaccine access
  - ► Examples:
    - ► Walk-by clinic on a community college campus or public park
    - ► YMCAs
    - ► Home visits
    - ► Assisted Living facilities
    - ► Manufacturing plants
    - ► Places of worship
    - Grocery stores
    - Public libraries
    - ► City Halls
    - ▶ Door-to-door with Meals on Wheels deliveries
    - ► Food pantries
- ► Vaccine Gap Closures through CHW care coordination and verification (includes patients who do not utilize our pharmacy)



#### In 9 months

- ▶ Vaccine Hesitancy and Education Interventions (G0310): 80,000+
  - ► Vaccine Gap Closure Rate: Approx. 22%
  - ► Over 91% of Zip Codes in MO reached (936 out of 1024)
  - ► 5,342 persons with disabilities (self-identified)
  - ► 24,182 persons with comorbid health conditions
  - ▶ 6,148 persons with health-related social need identified
- ► Total Interventions: Over 100,000
- ► Over 500 providers enrolled in the program, including pharmacists and CHW/technicians across 139 community pharmacies
- ► Over 12,000 vaccine gaps closed in August and September community care vaccine clinics alone
- ► 132 October health-equity focused vaccine clinic requests
  - ► Anticipated number of uninsured patient vaccine gaps closed: 6,300+



# Opportunities to scale and close [significantly more] care gaps.

CPESN USA → CPESN Health Equity & local networks





## 2025 Immunization Excellence Awards

Q&A













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