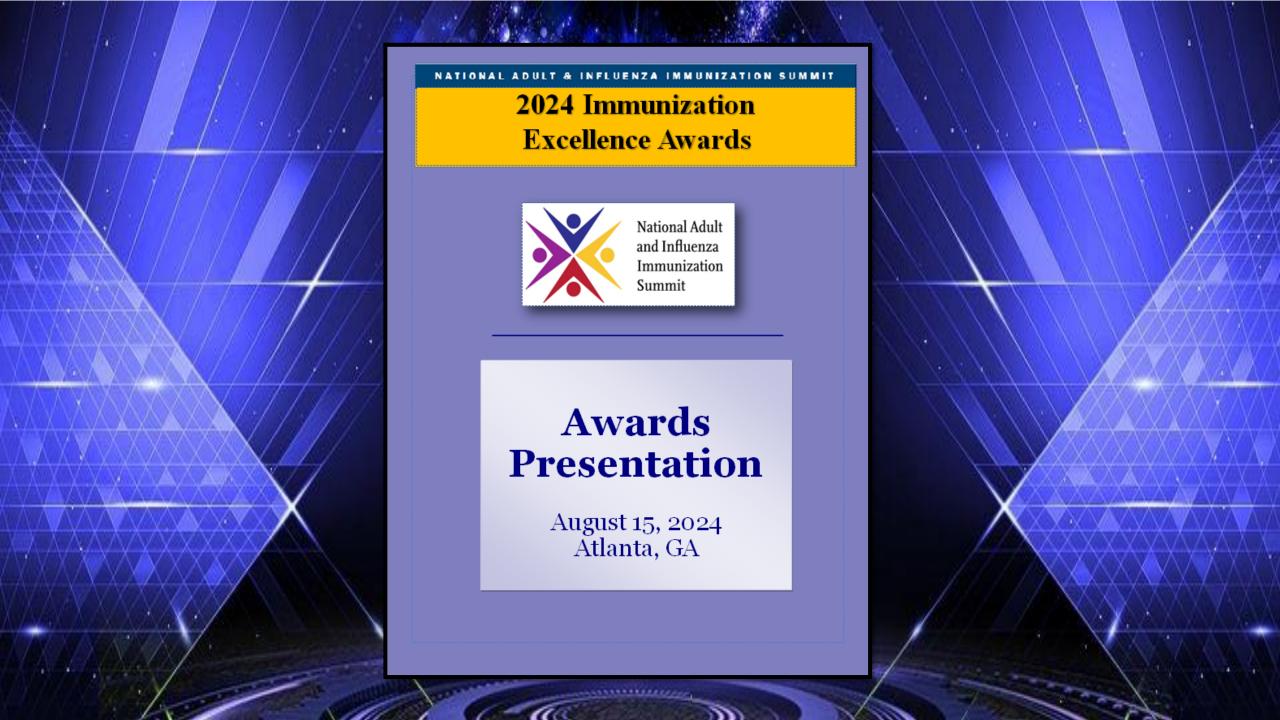




2024 Immunization Excellence Awards

Awards Ceremony











Laura Scott 2023-24 Outstanding Influenza Season Activities Award

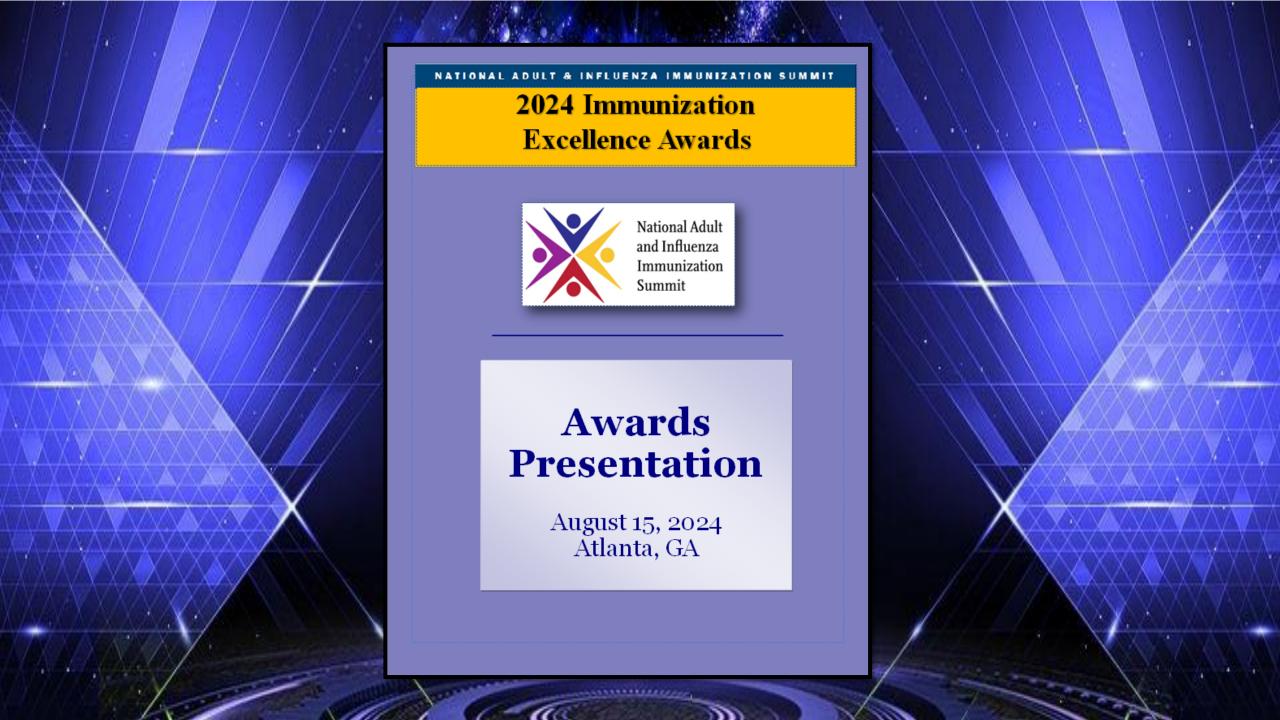
"Immunization
Neighborhood"
Champion Award

Thank You... Awards Selection Committee

- Shelle Allen (FFF)
- Carolyn Bridges (Immunize.org)
- Susan Farrall (HHS/OASH)
- Claire Hannan (AIM)
- Joe Lastinger (FFF)
- Charlaine Muhammad (HHS/OASH)CDC)

- *Mitchel Rothholz, (Three-C Consulting), chair
- Elizabeth Sobczyk (AMDA)
- LJ Tan (Immunize.org)





"Immunization Neighborhood" Champion Award Recipient:

Extension Collaborative on Immunization Teaching and Engagement (EXCITE)

Indiana Immunization Coalition



"Immunization Neighborhood" Champion Award

 Recipient: Extension Collaborative on Immunization Teaching and Engagement (EXCITE)



Ruth Hursman, MSN, RN EXCITE Project Coach







"Immunization
Neighborhood"
Champion Award

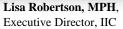




"Immunization Neighborhood" Champion Award

Recipient: Indiana Immunization Coalition











"Immunization
Neighborhood"
Champion Award







Summit National Award Winners



Laura Scott 2023-24 Outstanding Influenza Season Activities Award

Parkland Health Cancer Program

"Immunization Neighborhood" Champion Award

USAging - Aging and Disability Vaccination Collaborative (ADVC)

Southern Nevada Health District





"Laura Scott 2023-24 Outstanding Influenza Season Activities" Award Honoring the Memory of Laura Scott



"She made the world a better place for our children and all of us."

Summit National Award Winner

Laura Scott 2023-24 Outstanding Influenza Season Activities Award

Parkland Health Cancer Program











Summit National Award Winner

"Laura Scott
2023-24 Outstanding
Influenza Season
Activities" Award







Parkland Health

About Parkland Health

- Safety-net hospital system located in Dallas County, TX
- 878-bed acute-care hospital
- 16 community health centers and multiple specialty clinics
- Academic affiliation with UT Southwestern
- Over 1 million outpatient visits per year
- Parkland serves a high percentage of medically underserved patients, with many who are under- and uninsured.

Cancer Program at Parkland Health

- Cancer Program sees 2000 new cancer cases per year
- Over 70,000 visits annually



More information about the Parkland Cancer Program





Acknowledgments

Influenza QI Project Team

Umber Dickerson
Andrea Semlow
Iza Delgado
Dr. Navid Sadeghi
Tennesse Spannagel
Michelle Kuchta
Dr. Ashraf Mohamed

Thank you to our Oncology Nurses and Providers who made this project a success!

Grant-funded Project Supported by







Thank you to the American Society of Clinical Oncology (ASCO) for nominating Parkland Health for this award and your support through the Quality Training Program



Importance of Vaccines in Outpatient Oncology Care

Because cancer and cancer treatment can weaken the immune system, patients with cancer are more likely to get sick or develop serious flu-related conditions.

Our outpatient oncology clinic has adopted an Oncology Medical Home Approach that incorporates a focus on primary care-related activities.

Oncology Medical Home

- Patient-centered: Prioritizes the patient's needs and preferences.
- Comprehensive care: Provides a full spectrum of care, including prevention, diagnosis, treatment, and survivorship.
- Coordination: Ensures seamless communication and collaboration among healthcare providers.
- Accessibility: Offers convenient and timely access to care.
- Focus: Primarily on primary and outpatient care.



Influenza Vaccine Season Activities

Tailoring the Message

At the start of the 2023-2024 flu season:

- Hosted clinician roundtables, front-line staff focus groups, and patient interviews to identify areas of opportunity to improve vaccine administration rates
- Implemented "your doctor recommends" scripting based on interviews with adult patients with cancer
- Created easy-to-use decision-tree diagrams for staff to increase administration confidence

Championing the Message

Clinic leaders and RN Vaccine Project Coordinator – Iza Delgado communicated initiatives and expectations in daily staff huddles and staff in-services

Piloted Scripting Language Example



RNs adopted the following tement for each pati

"I was reviewing your immunization/vaccine history, and I noticed you are not up to date on the flu vaccine for this season. Your doctor recommends you get the vaccine during this visit or before you leave today.

If Patients declines, use ASK-TELL-ASK Framework

Ask: "I understand you don't want the flu shot today. Can you help me understand why not?

Tell: Do you mind if I share some information with you about the vaccine?

"Hand patient VIS form and highlight information based on patient's belief.

Ask: Would you like to discuss it more with your Provider to help you have a



Iza Delgado and Tennesse Spannagel at safety huddle



Vaccine Skills Training Lab



Influenza Vaccine Season Activities



Oncology Nurse Residents 2023 Cohort

Flu Champions Driving Change

A nurse-driven initiative appointed RN/LVN "Flu Champions" and designated Oncology RN residents to increase vaccination administration.

Identified "Flu Champions" were expected to complete a health-system-based training and 20 flu shots between September 2023 and March 2024.

Oncology Nurse Residents were embedded vaccinedesignated staff during high-volume clinic days to identify scheduled patients needing the flu vaccine and to counsel and administer the vaccine to hesitant patients.



Seeing a Difference

Increased Vaccination Assessment Rate from 6% to 87%

Vaccination assessments were embedded in RN intake workflow and standardized across clinics Increased
Influenza
Vaccination
Rate by 11.7%

As part of the designated Flu
Champion project – 203
patients were assessed and
counseled by flu champions or
RN residents between
December 2023 and February
2024.

By 3/31/2024, 3602 patients (49.1%) seen within the oncology clinics were up to date on their influenza vaccine compared to 37.8% in previous flu season.



Next Steps

Upcoming 2024-2025 Flu Season

- To create a long-term sustainable approach, we expanding vaccine administration to additional clinical roles in the oncology outpatient setting
- Increase the number of Oncology and Infusion staff who opt into the Flu Champion program
- Embedding designated "Flu Champion" staff for high-volume clinic days and engagement for new flu season campaign activities



Contact for Questions:
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Summit National Award Winner

"Immunization Neighborhood" Champion Award

Recipient: USAging - Aging and Disability Vaccination Collaborative (ADVC)







Deborah Stone-Walls, MC, LMHC, CSAC Chief, Programs & Services



Summit National Award Winner

"Immunization
Neighborhood"
Champion Award









Reaching Diverse and Hard-to-Reach Communities With Vaccinations

ADVC Overview

- Goal: increase the number of older adults and people with disabilities who get COVID-19 and flu vaccine
- Partnerships: ~1,600 Area Agencies on Aging, Centers for Independent Living, community-based organizations, local partner agencies
- Collaboration: health departments, pharmacies, independent pharmacists
- Funding: U.S. Administration for Community Living



National Partners







The United Voice of Independent Living in Rural America



































ADVC Activities

Vaccinations

- Community-based
- In-home

Supportive Services

- Appointments
- Transportation
- Help receiving vaccinations
- Referral to other services

Outreach and Education

- In-person events (community/ one-on-one)
- Phone calls, emails, texts
- Social media, digital outreach
- Flyers, mailings, billboard
- Newspaper, radio, TV Ads



Trusted Messengers





Innovative Events and Clinics





Federal Support





USAging Support



Technical assistance meetings/ 1:1 meetings



Office hours



Cumulus platform



USAging's Resource Hub



Updates on vaccines and messaging



ACL, USAging collaboration



Speaking to Diverse Audiences







Date: XX/XX/XX



Lessons

- Meaningful partnerships
- Advanced planning
- Targeted messaging
- Know your audience for the events
- Robust technical assistance
- User friendly database and reporting tools

Challenges

- COVID-19 message fatigue, confusion, mis/disinformation
- Bridge Access Program start/end
- Public health emergency end
- Vaccine availability
- Staffing



Results (as of 7/23/24)



376,115 COVID-19 and Influenza vaccines (11% first time COVID)



111,339 RSV, Shingles, Pneumococcal and other vaccines



434,709 supportive services



451,239,936 million for education and outreach (7-8 touches to make an impact)



Community Impact

"Delores Sallis, our partner, meets people where they are at. She uses a lot of 'word-of-mouth' outreach. She knew a man whose brother was homeless. Over time she became friends with the man who was homeless. She knew the bridge where he often spent time, so she'd take him food. She recently asked him if he'd gotten a COVID shot. He'd said no because they cost money.

She explained that they were free and offered to come with the pharmacy nurse to give shots to him and his friends. People who got a shot would get a soda. He agreed. When she came back to the bridge, he had 27 people ready to get their COVID shots. One person asked if it would hurt. Delores felt happy for them because they got educated. Nobody had ever explained COVID to them."

- Molly Cooney, Wisconsin Board for People with Developmental Disabilities



Summit National Award Winner

"Immunization Neighborhood" Champion Award

Recipient: Southern Nevada Health District







Sarah Hall-Lugo, MSN, APRN, FNP-BC, FNP-C

Community Health Nurse Supervisor



Summit National Award Winner

"Immunization Neighborhood" Champion Award









Southern Nevada Health District

National Adult and Influenza Immunization Summit (NAIIS)-"Immunization Neighborhood" Immunization Champion-National Winner

> Sarah Hall, MSN, APRN-CNP, FNP-BC, FNP-C Community Health Nurse Supervisor Division of Public Health and Preventative Care Southern Nevada Health District







Collaboration and Coordination

People experiencing homelessness

- Initiated due to Hepatitis A Outbreak (2017-2019)
- Vulnerable population living in underground tunnels and encampments that did not have access to vaccination
- Launched public health initiative to increase access and education
 - Expanded to CDC recommended vaccines
 - State's Immunization Information System (IIS) system assessed for immunization status

Strong collaborative network of community partners for a multi-resource approach (sexual health testing, housing assessments, drug rehabilitation, wound care, etc.)













GET IT. GIVE IT. FOR OUR HEALTH CARE LEADERS!

Take the lead and administer COVID-19 vaccine on-site

DO YOU KNOW?

- · COVID-19 vaccines are on the 2023 ACIP recommended immunization
- Many health care providers, hospitals and long-term care facilities across Clark County are enrolled to administer COVID-19 vaccine. However, only a few carry and administer COVID-19 vaccines on-site.
- If you carry influenza or other vaccines, you can carry the COVID-19
- If you do not have COVID-19 vaccines, the SNHD Health Care Provider Team can help set it up.



REASON TO CARRY:



- Health care providers are the most trusted source for COVID-19
- Increase availability and convenience for your patients.
- Billable administration fee.
- Easier storage and handling methods.

WHAT'S THE CATCH?

There is no catch. Our goal is to help health care providers vaccinate patients at their site. The SNHD Health Care Provider Team will provide you with the following support:

- One-on-one training with office staff for vaccine schedules, reconciliation, inventory, data entry, etc.
- Identify and assist in overcoming potential barriers
- Storage and handling
- Developing easy individualize processes
- · Smaller dose distribution
- Assistance with enrollment, if needed



TO GET STARTED CONTACT:

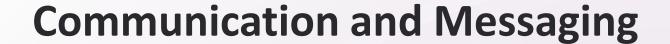
Markia Jefferson, **Program Coordinator** (725) 277-1677 Jeffersonm@snhd.org



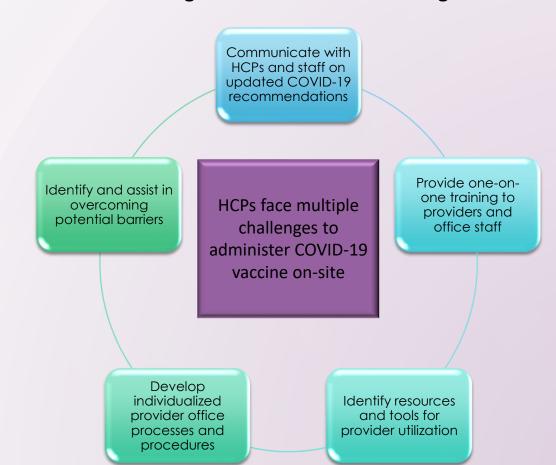


(725) 272-8563 wongm@snhd.org

Community Health RN



- Get It. Give It. Initiative for Healthcare Providers (HCPs)
 - Healthcare Provider Team provides support and education for healthcare providers and staff
- Extended to Long Term Care Skilled Nursing Facilities







Originality

Special Needs Strike Team provides in-home vaccinations to assist adults and children with cognitive and behavioral disabilities

- Specialized training for common disabilities and strategies
- Coordinated vaccination plan between nurse and caregiver/parent (safe place, routine, etc.)
- Sensory kits with desensitizing and distraction objects















Participation and Impact

Residential Care Home Program

- Residents live in assisted-care congregate settings of 10 people or less
- Population is at higher risk of complications from transmissible diseases due to age and/or underlying conditions
- Gap in vaccine accessibility
- Team educates, recommends, and vaccinates residents and staff based on immunization status
- Expanded to include available CDC recommended vaccine

Long Term Care Facilities (LTCFs) Strike Team

- On-site vaccination
- Coordination and partnership with local pharmacy
- HCP Team collaborates with LTCFs to educate and act as a liaison for support and resources





(702) 759-INFO (4636) retween 8 c.m. and 430 p.m., Monday through Friday, 16-home COVID-18 accination services are provided at no out-of-pocket cost for the paties







Participation and Impact

In-Home Vaccination Program

- In-home vaccination for qualifying people who may have difficulty receiving a vaccine due to cognitive, physical, or medical conditions
- Coordinated vaccination plan between nurse and client/caregiver
- Expanded to include available CDC recommended vaccine

RTC Bus Program

- Targeted health equity populations with transportation barriers
 - Refugees and specific community groups
- Bus transported clients to vaccine sites and vaccine was administered on the bus
- Initiated in collaboration with Regional Transit Authority, Clark County Fire Department, and Clark County Office of Emergency Management

Health Equity and Access-Mpox Outbreak

Late night mobile unit provided mpox education and vaccine on-site at high-risk venues (bathhouses, clubs, festivals, etc.)

 Collaboration with Office of Disease Surveillance and Control for coordination and hepatitis C and HIV testing on-site

Collaboration with SNHD's Sexual Health Clinic

- In-room education, provider recommendation, and vaccination
- PEP offered at all static and non-traditional sites

Coordinated effort with multiple community partners

- Expanded vaccine availability to HCPs with highest risk population group
- Trained community partner vaccinators on mpox vaccine administration





Health Equity and Access

Collaboration with SNHD's Office of Epidemiology identifies high risk and low vaccine uptake populations

Strategically located in health equity areas to increase access and improve convenience for targeted populations groups

Strong community partnerships provide awareness and coordination in the community

Client immunization status assessed through Nevada's IIS and education is provided on recommended vaccines



Vaccine outreaches conducted in non-traditional settings (churches, malls, schools, etc.)

Static Sites

- Located for convenience
- Expanded hours and days
- Walk-in availability

Pop-Up Outreaches

- Located to reach identified low uptake population groups
- Vaccine education
- On-site vaccine administration







Sarah Hall, MSN, APRN-CNP, FNP-BC, FNP-C Community Health Nurse Supervisor Division of Public Health and Preventative Care Southern Nevada Health District (702) 759-0582/ (702) 201-0443 lugo@snhd.org



Questions?





2024 Immunization Excellence Awards

Q&A











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2024 Immunization Excellence Awards









