Improving Adult Immunization Coverage: FQHCs/CHCs
Grant Objectives

• Educate community health centers, large hospital networks, and federally qualified health centers ➔ Provider Continuing Education

• Ensure that all healthcare providers have access to accurate patient immunization histories ➔ Expand and Increase IIS Use

• Implement EHR Changes ➔ Promote Adult Immunizations
Provider Education
10 clinics participated in CME sessions

- Phone follow-up to FQHCs and promoting in person where possible
- Nurse educator handing out fliers at prenatal visits
- Promotion at other training events
- Promotion at VFAAR site visits
Community Health Centers

• Partnered with the National Nursing Centers Consortium (NNCC) to conduct pre/post surveys

• Developed a resource packet for CME attendees addressing adult vaccinations, VFAAR, IIS registry and reporting

• Relaunched our IIS brand from Kids Plus ➔ PhilaVax
### Provider Education

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Provider Education-PHMC/NNCC Sites

- **98%** of participants agreed or strongly agreed that the training was informative, applicable and effectively communicated.
- **96%** agreed or strongly agreed that the training increased their understanding of the ACIP schedule and better prepared them to discuss immunizations with patients.
- **93%** agreed or strongly agreed that they intend to utilize KIDS Plus IIS to look up immunization records.

**95%** of participants would recommend this training to others.

**Participant vaccine knowledge increased between baseline and post training.**

- **Flu Vaccine**: 61% to 93%
- **Pneumococcal Vaccine**: 47% to 93%
- **Shingles/Zoster Vaccine**: 39% to 90%
- **Hepatitis B Vaccine**: 61% to 93%
• Implemented EHR prompt reminders for adult vaccines
  – Worked with CHC IT staff/management
  – Rolled out to 6 PHMC/NNCC sites
  – Site ordering increased after EHR prompts
    • 2017 ordering-3,750
    • 2018 ordering- 5,970
Lessons Learned

- Providers utilizing the vaccines available
- Provider Education
  - Patient eligibility
  - ACIP Adult Schedule
  - IIS utilization and reporting
- EHR connections (health systems)
Sustainability and Next Steps

- Continue to focus on IIS awareness and reporting compliance among providers, including pharmacies
- Continue to educate providers and the public about adult immunizations
- Continue outreach to CHC/FQHC related to implementation of reminder/recall
Thank You!