

Improving Adult Immunization Coverage: FQHCs/CHCs

Philadelphia Immunization Program



Department of
Public Health
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Grant Objectives

- Educate community health centers, large hospital networks, and federally qualified health centers → **Provider Continuing Education**
- Ensure that all healthcare providers have access to accurate patient immunization histories → **Expand and Increase IIS Use**
- Implement EHR Changes → **Promote Adult Immunizations**



Provider Education



Adult Provider Education: Progress

10 clinics participated in CME sessions

- Phone follow-up to FQHCs and promoting in person where possible
- Nurse educator handing out fliers at prenatal visits
- Promotion at other training events
- Promotion at VFAAR site visits

Free Continuing Education Credits Adult Immunization in Philadelphia



FREE patient safety/risk management credits

One-hour, on-site trainings by local experts:

- The recommended immunization schedule
- Vaccine immunology
- Techniques for improving immunization rates
- Focus on Flu, Pneumo, Shingles, and Hep B

For more information, please call **215-246-5212**
or email **VaccineCME@HealthFederation.org**



Community Health Centers

- Partnered with the National Nursing Centers Consortium (NNCC) to conduct pre/post surveys
- Developed a resource packet for CME attendees addressing adult vaccinations, VFAAR, IIS registry and reporting
- Relaunched our IIS brand from Kids Plus → **PhilaVax**



Provider Education

	CME	Grand Rounds
Target	10	3
Completed	10	2

MD/DO	NPs	APN	PA-C	Other	Total
6	51	54	31	67	209



Provider Education-PHMC/NNCC Sites

98%

of participants agreed or strongly agreed that the training was informative, applicable and effectively communicated.

96%

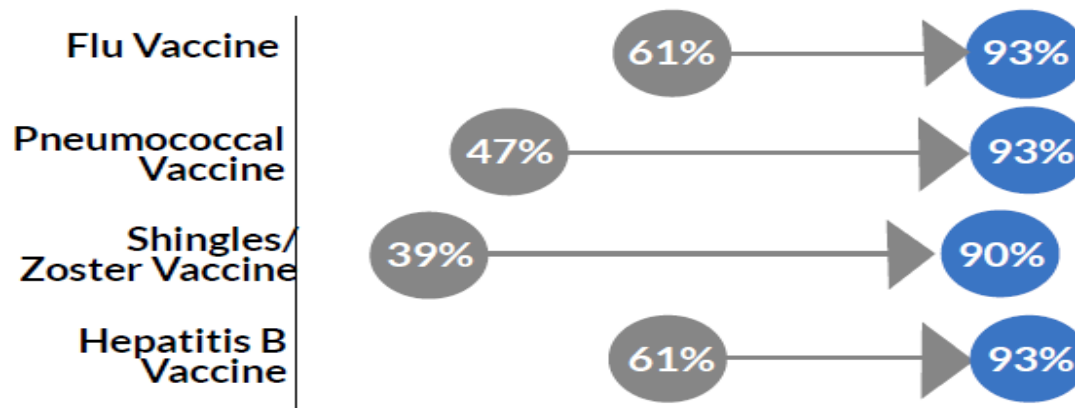
agreed or strongly agreed that the training increased their understanding of the ACIP schedule and better prepared them to discuss immunizations with patients.

93%

agreed or strongly agreed that they intend to utilize KIDS Plus IIS to look up immunization records.

95% of participants would recommend this training to others.

Participant vaccine knowledge increased between baseline and post training.



PHMC/NNCC Site-EHR Prompts

- Implemented EHR prompt reminders for adult vaccines
 - Worked with CHC IT staff/management
 - Rolled out to 6 PHMC/NNCC sites
 - Site ordering increased after EHR prompts
 - **2017** ordering-3,750
 - **2018** ordering- 5,970



Lessons Learned



- Providers utilizing the vaccines available
- Provider Education
 - Patient eligibility
 - ACIP Adult Schedule
 - IIS utilization and reporting
- EHR connections(health systems)

Sustainability and Next Steps

- Continue to focus on IIS awareness and reporting compliance among providers, including pharmacies
- Continue to educate providers and the public about adult immunizations
- Continue outreach to CHC/FQHC related to implementation of reminder/recall



Thank You!



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