Overview

- Community Guide
- Partnering with pharmacy associations
- Low cost quality improvement initiatives
Trusted Resource

The Guide to Community Preventive Services-
The Community Guide

Getting Pharmacies on Board

- Work with your pharmacy association
- Have a pharmacist deliver your message
- Engage pharmacy leaders
- Address barriers
- Demonstrate how using the IIS is a win-win
Quality Improvement Initiatives

Steps to Implement QI Work

• Provided minimal funding to help with administrative time to create/implement sustainable changes
• Visited the clinics for planning meetings
• Involved a variety of clinic staff in the planning
• Checked in with clinics to provide technical assistance
Change in Work flow

**Clinic 1**
- **Measure:** Increase the number of Flu and Tdap immunizations provided to adults

**Quality Improvement Effort**
- Moved adult immunization status update to screening portion of the visit, including changing the time of prompt in the electronic health record

**Outcomes**
- **Flu:** Rate increase of 11% points
- **Tdap:** Rate increase of 10% points

Clinical Measures

**Clinic 2**
- **Measure:** Increase the number of Flu and Tdap immunizations provided to adults

**Quality Improvement Effort**
- Made adult immunizations part of the clinics’ HEDIS measures
- Built an alert into the electronic medical records

**Outcomes**
- **Flu:** Rate increase of 6% points
- **Tdap:** Rate increase of 5% points
Suggestions

• Help clinics find options that are:
  o Low cost and sustainable
  o Meet multiple needs (such as HEDIS)
  o Comprehensive planning meeting
• Include staff who perform a variety of tasks
• Provide patient information that meets the needs of your target audience

Thank You