Department of Veterans Affairs: improving access to vaccination services

Douglas Trauner  VA Center for Innovation
Richard Martinello, MD  VA Office of Public Health

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In 1996, VA began the creation of Veterans Integrated Service Networks (VISNs) to transform VA Health Care from a “Hospital System” to a “Health System.” VHA currently has 21 VISNs.

- 151 Medical Centers
- 985 Outpatient Clinics
- 820 Community-Based
- 151 Hospital-Based
- 8 Mobile
- 6 Independent
- 300 Vet Centers
- 70 Mobile Vet Centers
- 103 Domiciliary Residential Rehabilitation Programs
- 135 Community Living Centers

Source: FY 2012-2013 End-of-Year Pocket Card

VA Vaccination Services

<table>
<thead>
<tr>
<th>Flu Season</th>
<th>Health Care Personnel</th>
<th>Patients</th>
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</thead>
<tbody>
<tr>
<td>2010-2011</td>
<td>1,500,000</td>
<td>2,000,000</td>
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<td>2011-2012</td>
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<tr>
<td>2012-2013</td>
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<tr>
<td>2013-2014 (not completed)</td>
<td>2,500,000</td>
<td>3,000,000</td>
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Retail Immunization Care Coordination Program

- Pharmacy & Retail Clinic Immunizations
- Integration of Immunization Records
- Local Access
- Extended Hours
- Population Health
- VA & Non-VA Care Management

Population Management

- Real Time Immunization Data
- Early Immunizations
- Target Outreach Based on Current Status
eHealth Exchange

- Former Office of National Coordinator Health IT (ONC) Nationwide Health Information Network (NwHIN)
- Transitioned to Healtheaway.org
- Governance
- Legal Framework

2013 Flu Season

- Influenza only
- Florida Region VISN 8: 80 VA Facilities
- Walgreens: 800+ locations
- Integrated with Clinical Reminders: Physician Cut & Paste into VA Electronic Health Record
- 300K+ Outreach Letters Mailed
- 1,800+ Veterans Participated
- Implemented in 4 months
2014 Flu Season

• National Availability with Walgreens – 7,500+ locations
• Influenza, Pneumococcal & Shingles
• Automated Persistence in VA Health Record
• Regional Pilot with Additional Retail Provider