Walgreens Immunization Update

Jason Rubin

Where we are Today.....

Immunization Assessment

- Paper form that the patient fills out
- Provided when a patient requests a service at a retail pharmacy location
- Follows the Adult Standards for recommendations
- Easy for patients to use and for the pharmacists to recognize immunization needs
Insights

- Provided over 7 million Assessments this past flu season
- Our RPhs have been able to utilize those assessments to administer needed Adult and Adolescent vaccines
- Since 2012, we submitted close to 9 million vaccine records to various immunization registries across the US and Puerto Rico

What have we learned?

- Patient Feedback
  - Another form they have to fill out
  - Time Consuming

- Pharmacist Feedback
  - Follow through from the pharmacists and technicians
  - Comfort level with all of the vaccines
  - How do they avoid sounding like salesmen?
Where are we headed?

- Electronic Forms
  - Building the assessment into a streamlined workflow model
  - Incorporating it into our Electronic Health Record Process

- Incorporating the Assessment into Walgreens Assets
  - Walgreens.com
  - EHR
    - Will include a personalized recommendation tool
  - Bi-Directional Registry Functionality
    - Allows RPh to have a complete view of patients immunization history
    - Will allow for more accurate recommendations