



# United States Public Health Service Indian Health Service Phoenix Indian Medical Center

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# Indian Health Service (IHS)

- Part of the Dept. of Health and Human Services since 1955
- Federal health care provider for **eligible** AI/AN
  - Member of federally recognized tribes (564)
  - Not an entitlement program
- Healthcare to 1.5 million AI/AN
  - ~60% of AI/AN Census population
- Highly de-centralized system
- IHS Funded "I/T/U" system (35 States)
  - Indian Health Service facilities
    - 29 Hospitals, 68 Health Centers, 41 Health Stations
  - Tribal health facilities
    - 16 Hospitals, 258 Health Centers, 166 Alaska Village Clinics, 74 Health Stations
  - Urban Indian health facilities
    - 34 facilities

# Phoenix Indian Medical Center



- Over 1000 employees/providers
- Pharmacy has over 180,000 outpatient encounters annually
- Inpatient and Outpatient Care
  - Intensive Care Unit
  - Med/Surg Ward
  - Podiatry Clinic
  - Women's Clinic
  - Primary Care
  - Oncology Clinic
  - Optometry Clinic
  - Dermatology Clinic
  - Surgery Clinic
  - OB/Nursery
  - Endocrinology
  - Pain Clinic
  - Pediatric Clinic
  - Express Care
  - Emergency Room

## Pharmacist Immunizers: Why?

- Coverage rates with most adult vaccines are sub-optimal, even in IHS
  - IHS seasonal influenza vaccine coverage rates for 2011-2012: 34.2%
- Increases patient access
  - Clinics are often at or near capacity
    - Can be difficult for patient to schedule appointments for routine immunizations
  - Pharmacy hours are usually longer than clinic hours
- Decreases missed opportunities
  - Patients may see pharmacists more often than their primary care provider (e.g. for medication refills)
  - Pharmacists often encounter more than just the patient, such as siblings, parents, or guardians
- Can generate revenue for the facility
  - In some states pharmacists are recognized as billable providers under Medicaid and can generate revenue



## Walk-in Pharmacy Immunization Clinic



## Walk-in Pharmacy Immunization Clinic

## Pharmacy Patient Wellness Handout (PWH)

\*\*\*\*\* CONFIDENTIAL PATIENT INFORMATION [ALY] May 08, 2012 \*\*\*\*\*  
 DEMO, TEN ID#: 9998 PHOENIX INDIAN MED CTR  
 10221 E VA-SAV RD PHOENIX, 05016-5309  
 FT McDOWELL, ARIZONA 05264 (602)263-1200  
 602-505-9796 (602)263-1200

Thank you for choosing PHOENIX INDIAN MED CTR.  
 This handout is a new way for you and your doctor to look at your health.

**ALLERGIES** - It is important to know what allergies and side effects you have to medicines or foods. Below is a list of allergies that we know of. Please tell us if there are any that we missed.

PENICILLIN  
 BANANAS  
 ROXACIN (ROBINS)  
 SULFA DRUGS  
 DEMEROL  
 EGGS  
 MILK  
 STRAUBERRIES

3 Immunizations Due:  
 TDAP  
 HEP A ADLT  
 ZOSTER

Get your shots from your Primary Care Provider or from Main Pharmacy  
 Pharmacy Immunization Clinic Hours (if older than 15 yrs old) are currently  
 Monday - Friday, (NO HOLIDAYS) 10AM - 5PM all shots.

**MEDICATIONS** - This is a current list of medications in your records. In order to better serve you and to keep your records up-to-date, please review this medication list. Write down any changes in doses of your medications and/or any medications, over-the-counter products and herbal products that you may be taking at home and/or that are missing from this list. Please keep your updated medication list with you at all times, bring it to your appointments, and review it with your health care provider

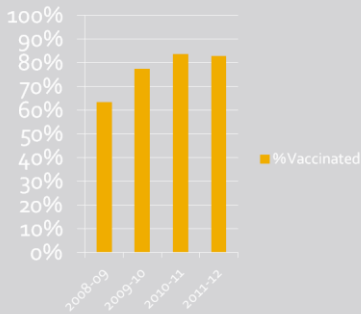
Pharmacy Refill Phone Numbers: PIMC 602-200-5385 & Salt River 602-200-5384

1. GINCO BILOBA  
 Directions: BY MOUTH AS DIRECTED  
 Last Date Filled: Jan 05, 2011 QTY: Non IHS Med

\*\*\*\*\* END CONFIDENTIAL PATIENT INFORMATION [ALY] May 08, 2012 \*\*\*\*\*  
 \*\*\* END \*\*\*\*\* CONFIDENTIAL PHARMACY PWH SUMMARY pg. 1 \*\*\*\*\*

# Employee Immunizations

Seasonal Flu Vaccination for Healthcare Personnel



# Inpatient Immunizations



# Non-Beneficiary Contacts



# APhA Pharmacy Based Immunization Delivery

| Trained  | 2012 Trainings |
|----------|----------------|
| Phoenix  | Aberdeen       |
| Billings | Bemidji        |
| Navajo   | Oklahoma       |

